## Important Information on License Renewal for Veterinarians and Veterinary Faculty

License renewal applications for veterinarians and veterinary faculty are typically available online ninety (90) days before the expiration date of the license of December 31, 2024. Before the renewal cycle begins, the Georgia State Board of Veterinary Medicine (the Veterinary Board) would like to share some very important information that may help to ensure that licensees are able to renew without incident. Please review the information below carefully and respond accordingly.

- Licensees are encouraged to check the status of their current license at <a href="https://goals.sos.ga.gov/GASOSOneStop/s/licensee-search">https://goals.sos.ga.gov/GASOSOneStop/s/licensee-search</a>.
  - If the license is not in an active status (i.e., Active, Probation, Suspended), with an expiration date of December 31, 2024, the licensee has failed to complete a requirement from the previous renewal cycle and has not responded to any correspondence sent from the board office to correct it.
  - Licenses in any status not mentioned above need to submit an email to <u>PLB-Healthcare2@sos.ga.gov</u> requesting information on what they must do to satisfy the requirements for the previous cycle. If this is not done, they will not be able to apply to renew the license for the current cycle and the license will lapse.
- Licensees are required to update the Veterinary Board with any changes to their address within thirty (30) days of a change. Additionally, the Veterinary Board has been moved to the Georgia Online Application Licensing System (GOALS) which requires licensees to have access to a unique email address, one that is not used by another licensee or business to access their records in the Georgia Online Application Licensing System (GOALS). If your email address is recorded on multiple accounts, you no longer have access to the email on your previous Veterinary Board account, or you have an email ending in @hotmail.com, you will need to change your email address with the Veterinary Board.
  - To change your physical, mailing, and/or email address from that which may currently be on record with the Georgia State Board of Veterinary Medicine, you must submit a Name-Address-Email Change Individuals Only form to PLB-Healthcare2@sos.ga.gov. The form is in the Forms section of the Veterinary Board website (https://sos.ga.gov/georgia-state-board-veterinary-medicine). Please do this before August 30, 2024.
  - If you are changing your email address, you will have to wait at least 24 hours from the date you are informed that your email address has been changed before you try to access your GOALS account.
- Verify your GOALS account if you have not done so already before August 30, 2024
  at

https://goals.sos.ga.gov/GASOSOneStop/s/login/?ec=302&startURL=%2FGASOSOneStop%2Fs%2F.

- Do not attempt to register for a new account and do not attempt to verify your account without first updating your address information.
- You are encouraged to view the tutorials and FAQs before attempting to verify your goals account.
- For more information on how to renew your license once you are in GOALS and the renewal applications are open, visit the Veterinarian Renewal How-To-Guide at which can be found at https://sos.ga.gov/how-to-guide/how-guideveterinarian#Veterinarian%20Renewal.
- The Veterinary Board is happy to report that this year, the Notice of Intent to Dispense will be incorporated into the renewal application. By incorporating it within the renewal application, it will no longer be necessary to place a hold on the renewal until the form is received nor will licensees be required to upload a signed form.
  - Licensees who answer YES to the dispensing question on the renewal application will be required to complete the fields that request the same information that is on the current Notice of Intent to Dispense Form.
  - If each field is not populated, licensees will not be able to complete and submit the renewal application and fee.
- If you have reviewed the tutorials, FAQs, and this information and continue to have problems with using your GOALS account, please submit an email to customerservice@sos.ga.gov.

Thank you for reviewing this information. The Veterinary Board and staff hope that it will help your transition to using GOALS this renewal cycle as easy as possible.